

IN-VEHICLE ELECTRONIC COMMUNICATION EQUIPMENT



Having an in-vehicle communication equipment is a very handy tool when it comes to making your job easier. Not only does it help you to work in better coordination with your dispatcher and driver manager but it also has the capability to activate the use of e-log, which is optional but will be mandatory soon.

At North American Transport Services we use Qualcomm as our provider for equipment. This is a messaging system with built in GPS that is tied to the truck's computer and it allows the dispatcher to communicate with you via the monitor. You receive messages, preplans, load information, accept or reject loads, receive addresses of customers, directions, the GPS will automatically guide you to your next stop without entering manually the address in the system, it provides current status to the dispatcher and you can reply to messages and have the capability of activating your e-log.

Some drivers prefer using the method of receiving load information via text, however times change and not too long ago drivers would have to stop at phone booths to get dispatched and read maps to search for addresses. We believe technology is our friend and if there's a tool that allows drivers to keep rolling in a more efficient way it should be encouraged.

